



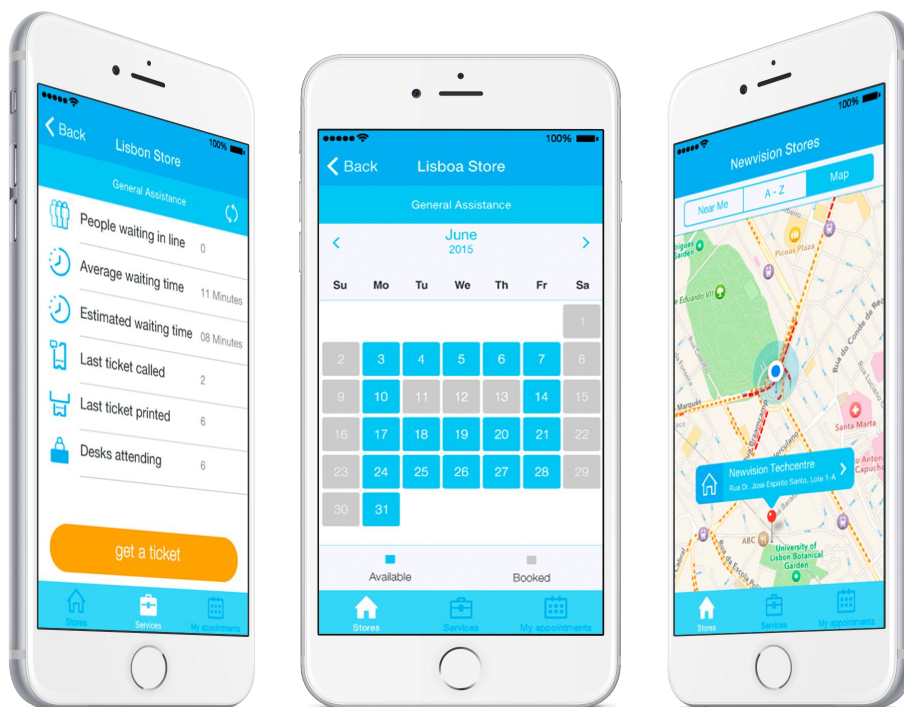
INLINE  
MOBILE

**NEWVISION®**

## INLINE MOBILE

Inline Mobile is an optional module for your virtual queue management solution, allowing customers to choose the most convenient way to get service, reducing their wait time to an absolute minimum and making transactions more efficient.

The ability to book a specific date and time, the inherent mobility of the app, enabling access to services anytime, anywhere, and the amazing savings in precious time, are just some of the greatest advantages Inline Mobile offers to your customers.



### Information available

- Number of people waiting in queue.
- Average waiting time.
- Estimated waiting time.
- Number of open service desks.
- Last number called and printed.
- Assistance timeslots Available/Unavailable (only for Appointments).

### Search options

- Alphabetical.
- Map Search.
- Nearest Locations.
- Service Availability.

## **Included features**

- Reserve a place in queue while on the go.
- Book an appointment for a specific time, place and service.
- Quick and simple check-in process with Barcode option.
- Access to a location map and assisted navigation.
- Access to queue statistical information for each branch / service.
- 24/7 availability.
- Customizable interface.
- Reward system for punctuality.

## **Main Benefits**

- Ability to prioritize customers according to their punctuality.
- Increase service efficiency by presenting a list of required documentation for their service.
- Improves quality of service and waiting time for customers.
- Delivers a better level of service and more choice to customers.
- Improves customer distribution across branches.
- Empower your customers with the freedom to choose exactly when and where to get service and also how they spend their wait time.
- Improves customer loyalty.
- Customer privacy is assured.
- Can be integrated with client's existing apps.
- Eco-friendly queue management (paperless solution).

